



What's New in Outlook for Mac

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University of Utah
MacAdmins Meeting



Hello

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Agenda

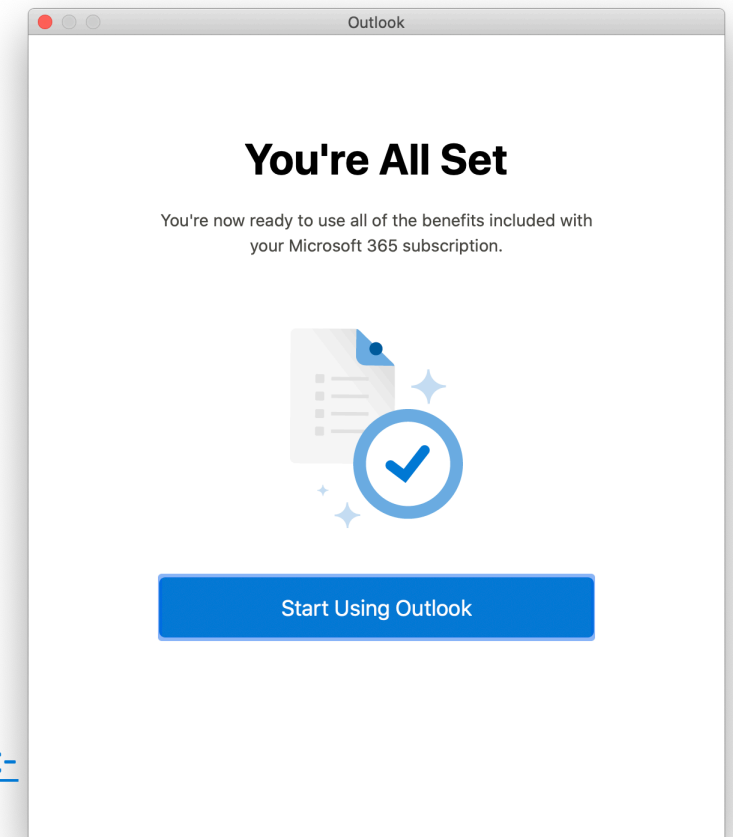
- Outlook versions
- Features shipped to Production this year
- New Outlook overview
- Blocking injection-based plugins
- Demos
- Q&A

Outlook versions

Generation	App Versions	Minimum OS	Support EOL	Microsoft 365?
Office 2016 for Mac	15.x – 16.16.x	10.10 Yosemite	10/13/2020	Yes
Office 2019 for Mac	16.17+	N-2: 10.13 High Sierra	10/10/2023	Yes

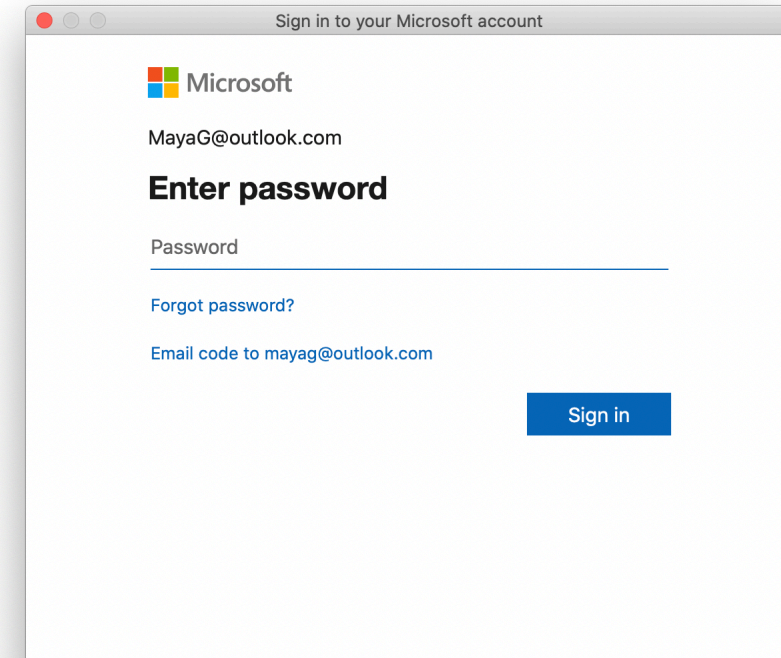
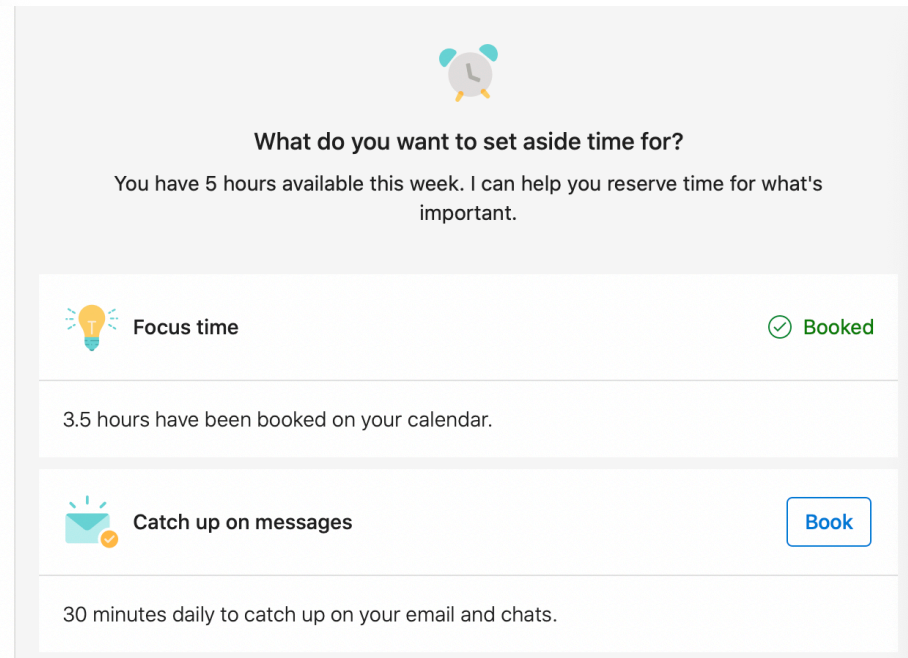
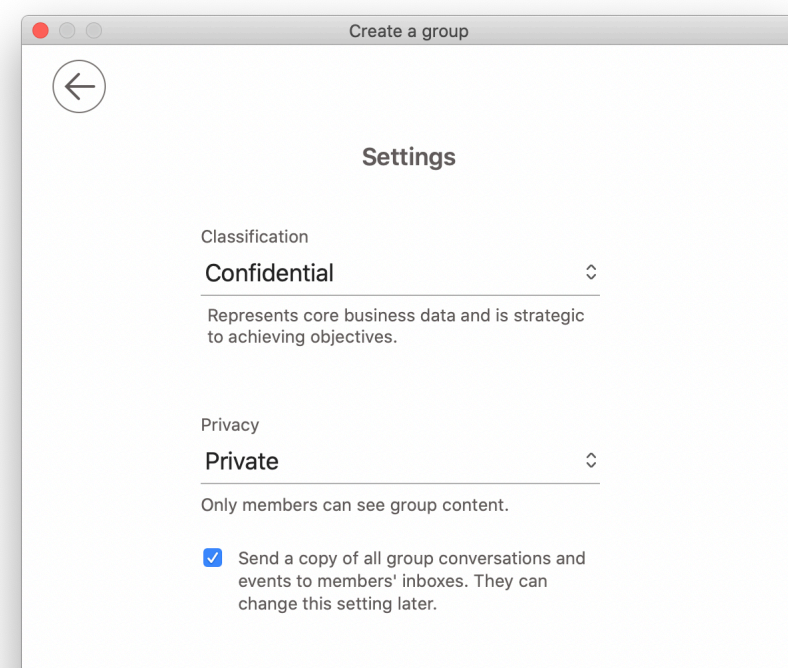
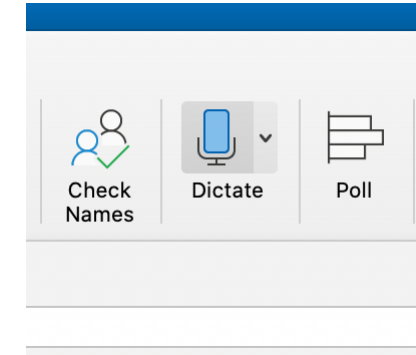
- End of support is coming for 2016 (**10/13/2020**)
 - Apps will continue to function
 - No more monthly 2016 updates
 - Technical support will end & online help content will be retired
- Support for macOS 10.13 High Sierra will end after 10.11 Big Sur is released (N-2 support)

<https://support.microsoft.com/en-us/office/end-of-support-for-office-2016-for-mac-e944a907-bbc8-4be5-918d-a514068d0056>



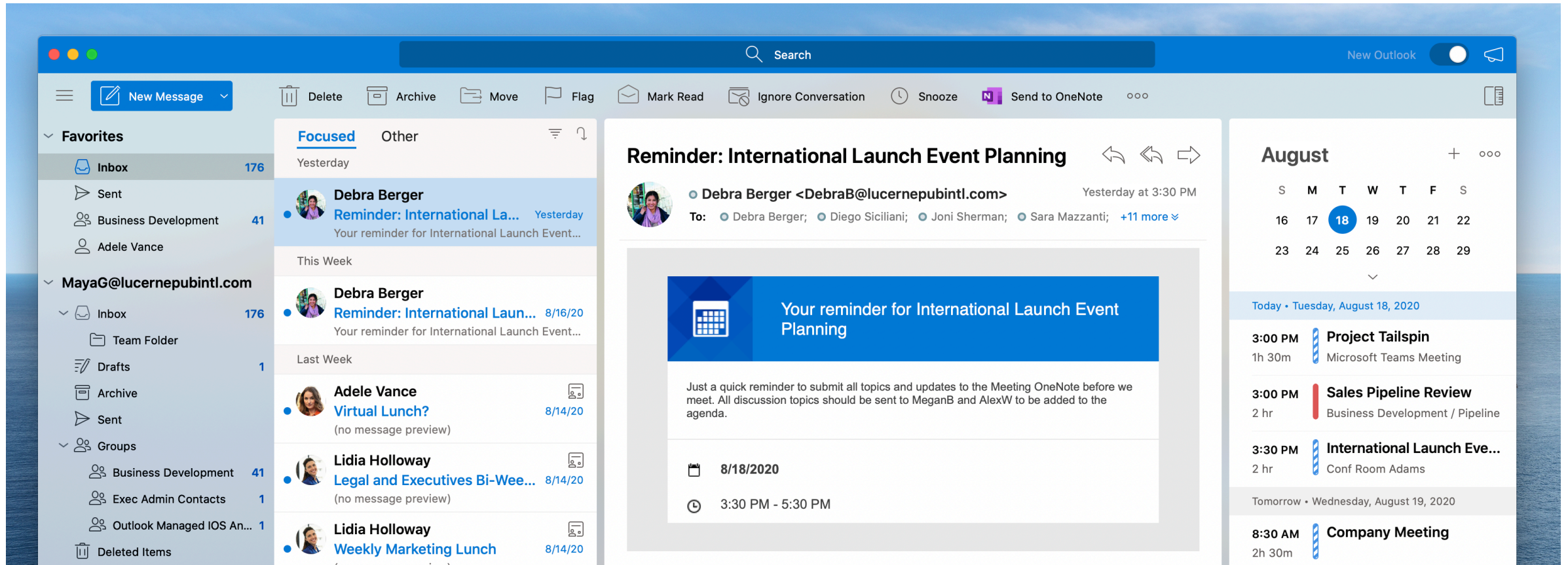
Features shipped to production this year

- M365 Groups Classification Labels (16.33)
- Dictate (16.38)
- Actionable Messages (16.39)
- OAuth for Outlook.com/MSA (16.40)



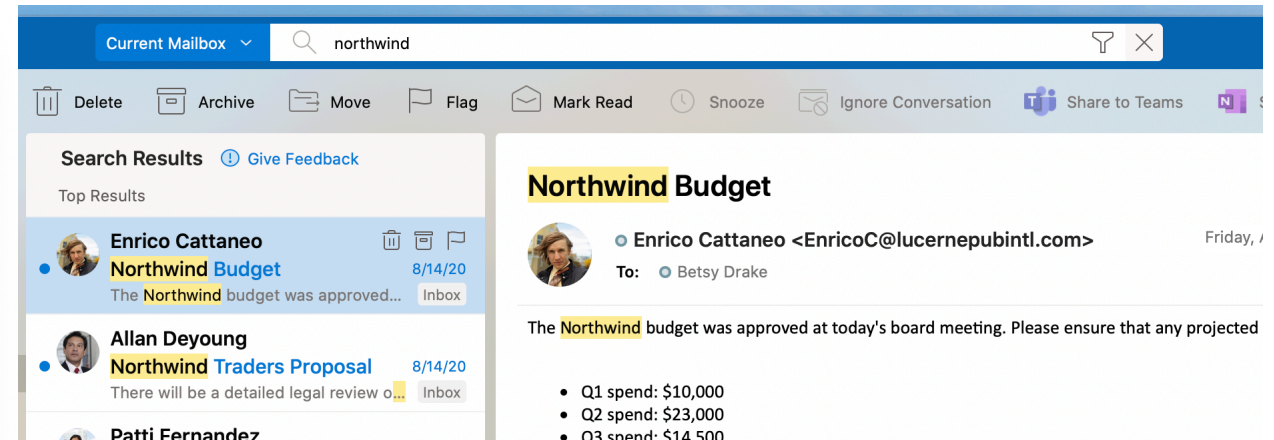
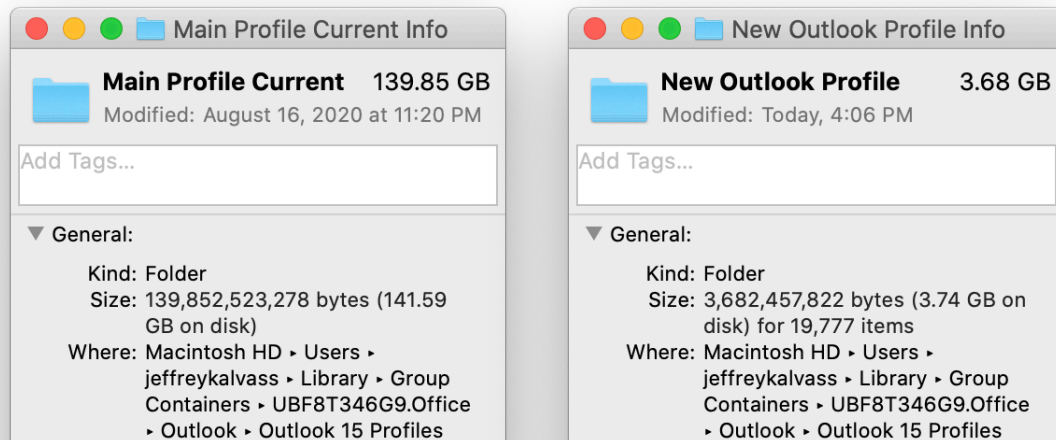
New Outlook overview

- Protocol convergence + updated user experience
 - Align w/ Microsoft sync technology used by Outlook iOS, Android, and Win10 Mail & Calendar
 - Provide an experience that is authentically Mac, pairing design updates w/ new features



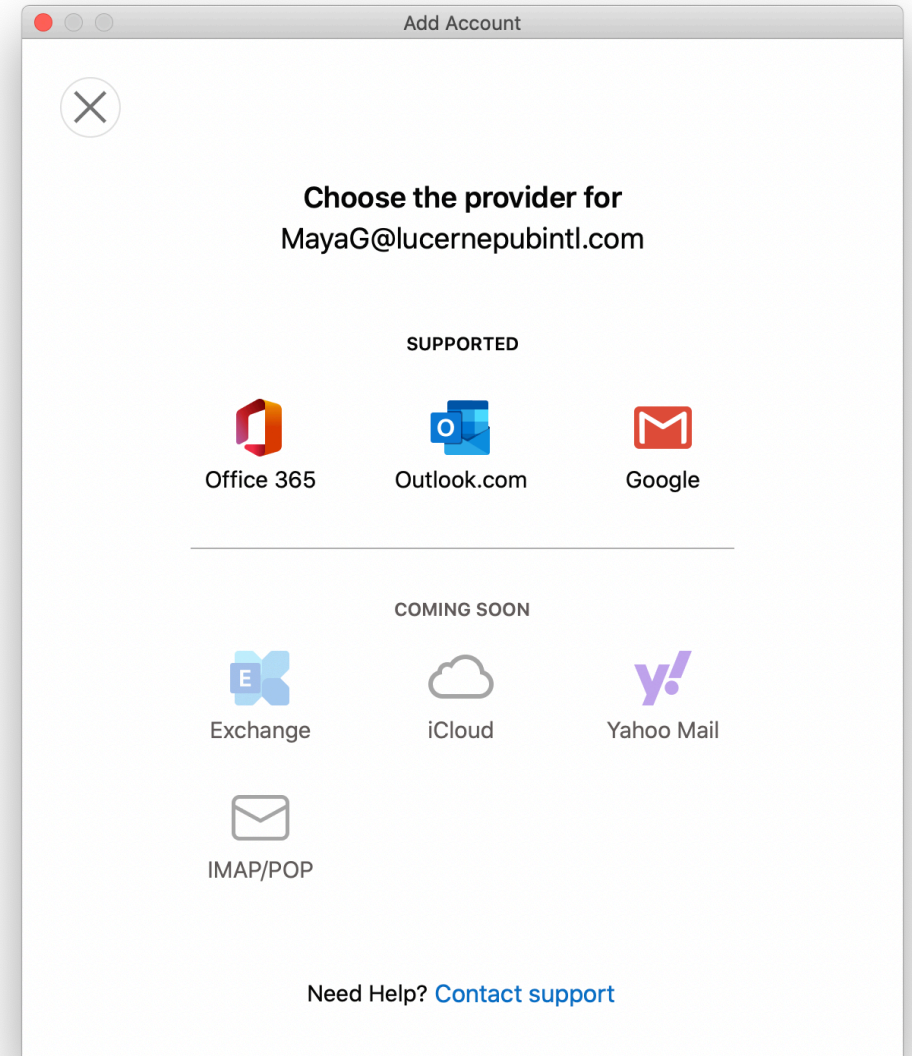
Microsoft sync technology & search

- Move away from
 - EWS for Exchange Online & Outlook.com
 - SQLite database and caching every record as external file
 - Spotlight-based search over external records
- Move to
 - Microsoft sync technology that utilizes sync window
 - New local store optimized for improved performance & reliability
 - Microsoft search when online & Core Spotlight when offline



New Outlook requirements & supported accounts

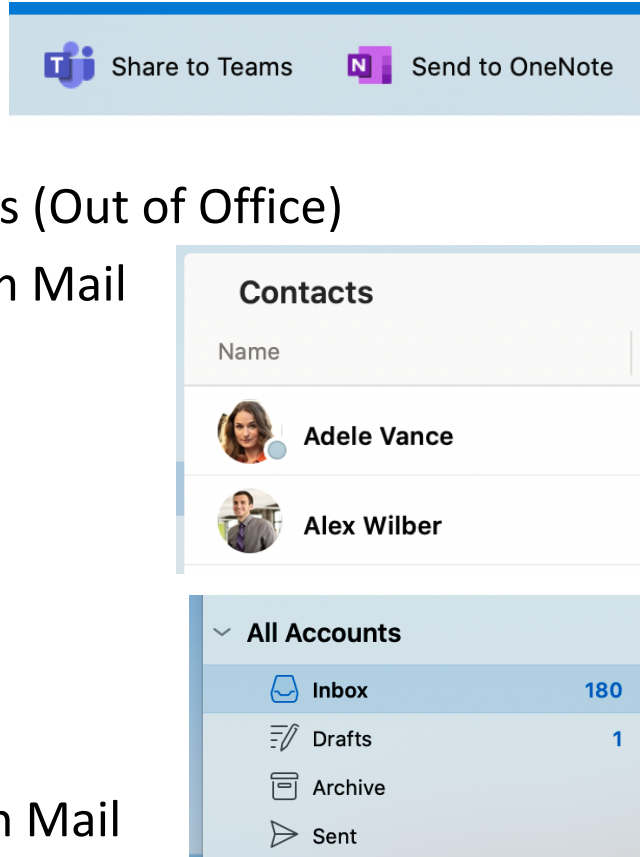
- macOS: 10.14 Mojave or newer
- Outlook: 16.40 (Slow) or 16.32 (Fast)
- One or more supported account types:
 - Exchange Online (Office 365)
 - Outlook.com
 - Google
- Account types coming soon:
 - Exchange on-prem
 - iCloud
 - Yahoo Mail
 - IMAP/POP



New Outlook release highlights this year

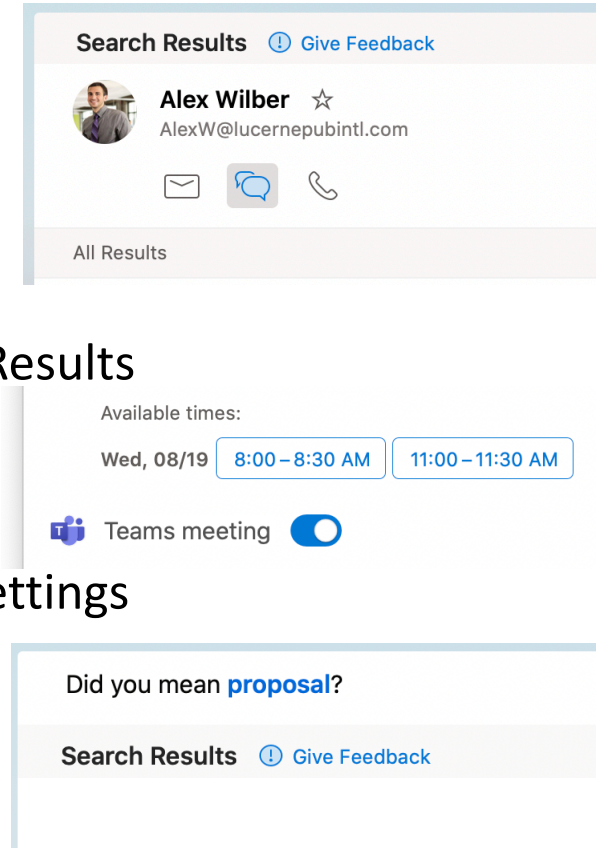
Gap w/ Current

- Add-ins
- Advanced Search
- Automatic Replies (Out of Office)
- Create Event from Mail
- People View
- Read Receipts
- Room Finder
- Search All Mail
- Sensitivity Labels
- Server Rules
- Swipe Gestures in Mail
- Toggle Message List Group Headers
- Unified Inbox

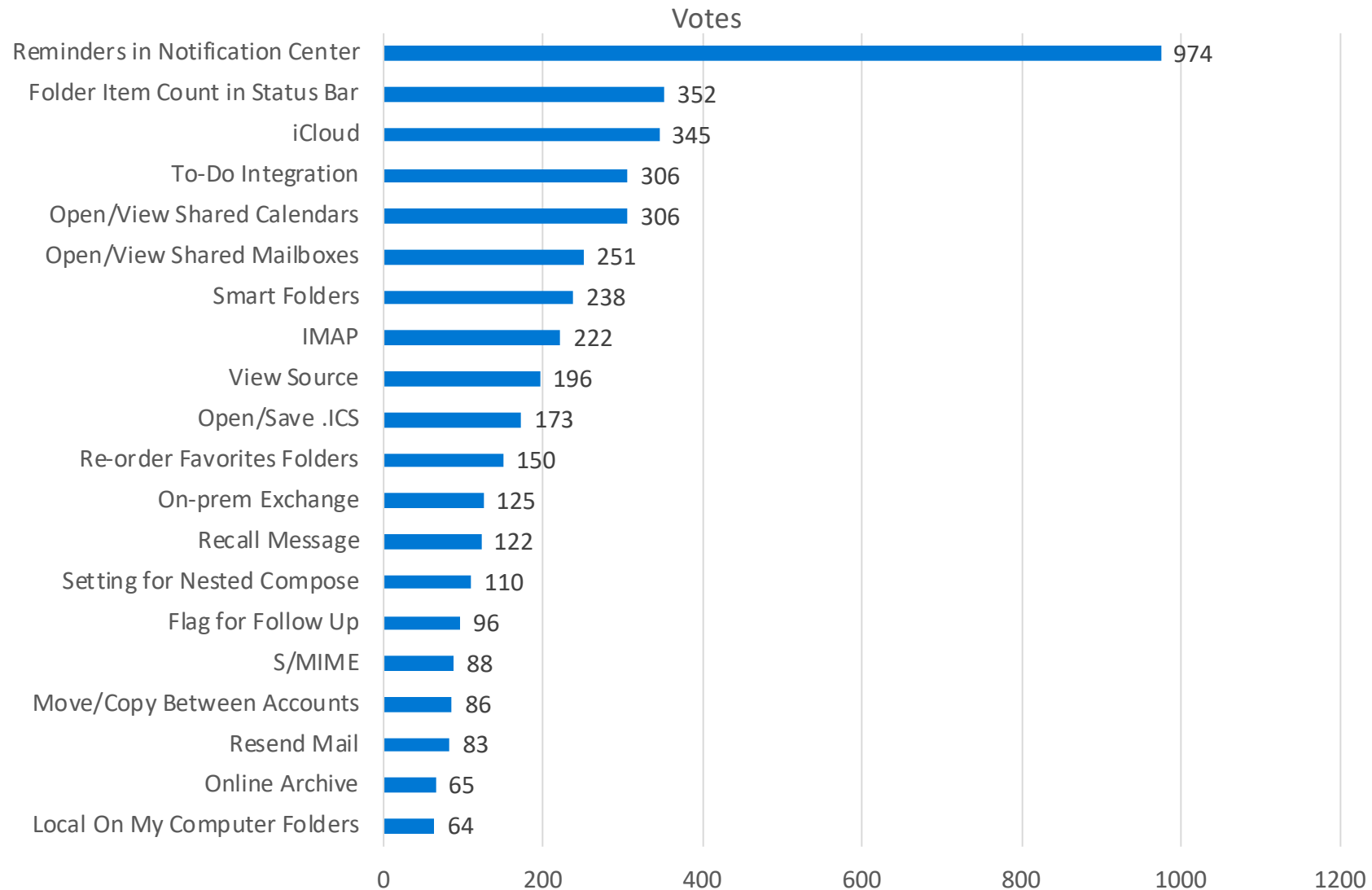


New to Mac

- Calendar 3-Day View
- Contact Card in Search
- Every Meeting Online
- Folder Label in Search Results
- MailTips
- Meeting Insights
- Message List Density Settings
- Snooze
- Suggested Times
- Speller in Search
- Swipe Gestures in Calendar
- Teams Toggle in Quick Event Compose
- Working Elsewhere



Top feature requests for new Outlook



In-app feedback

- Surveys when in New Outlook
- Feedback dialog when switching back

We'd love your feedback on the new Outlook.

Thanks for trying the new Outlook. How satisfied are you with the new experience?

☒ 5 - Very satisfied
☐ 4 - Somewhat satisfied
☐ 3 - Neutral
☐ 2 - Somewhat dissatisfied
☐ 1 - Very dissatisfied


Why did you choose that answer? Please tell us more.


Such an improvement. I'm on the Outlook for Mac team.

Thank you for taking the time to give your feedback to Microsoft!
[Your privacy is important to us.](#)

Submit

Reopen Outlook

 **Before you go...**
We have two quick questions



Want to know when more features are ready?
Select the features you care about below, and Outlook will notify you when they're available.

Tasks Notes S/MIME

iCloud Accounts Online Archive

What made you decide to switch back?

We hate to see you go, but we'd love to know what's making you leave.

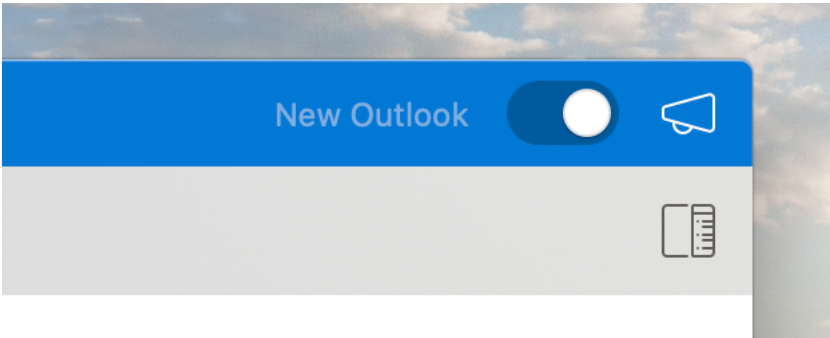
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Switch Back Cancel

Early Adopter preference key

Enable New Outlook

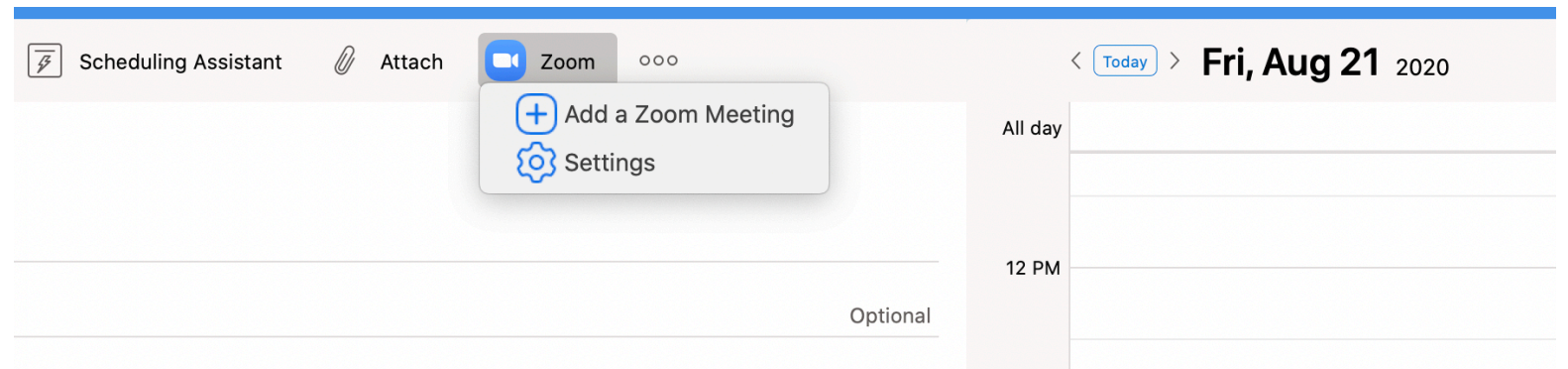
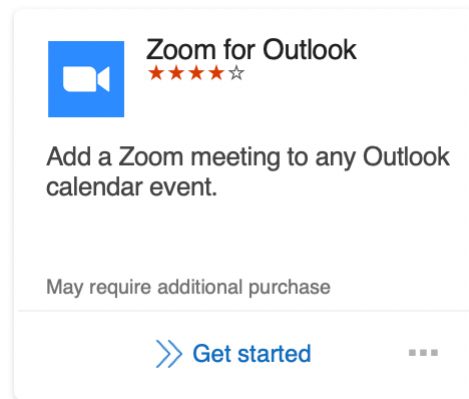
Set the availability and default position of the [New Outlook](#) switch.



Domain	com.microsoft.Outlook
Key	EnableNewOutlook
Data Type	Integer
Possible values	0 = Switch hidden (default) 1 = Switch displayed, default off 2 = Switch displayed, default on 3 = New Outlook enabled with switch hidden
Availability	16.38

Blocking injection-based plugins

- Timeline has moved from June to later this year (TBD)
- Steps to take:
 - Determine if you have injection-based plugins deployed
 - Deploy Add-in replacements from the Office store, which are fully supported
 - Removed injection-based plugins to ensure they are no longer interacting with Outlook
 - Most-used injection plugins include WebEx, Zoom, Symantec DLP, & Vera Security



<https://support.microsoft.com/en-us/office/known-issue-in-outlook-for-mac-disabled-injection-based-plugins-dc6f9490-da7d-4d35-8793-835636b954d5>

Demos

Q&A



Thank you for listening!

Questions?

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