

*Plans to access Apple/iCloud contacts?*

Yes. The plan is to add iCloud support to the new Outlook, which includes mail, calendar, and contacts support. No timeline to share, but work has started.

*Can you cover admin management topics?*

Yes! This presentation was more focused on the app itself and the changes coming. I would be interested in covering admin management in a future presentation.

*Hi Jeff, no question here, just wanted to say thanks to you and the team for being so engaging with the Mac admin community.*

Thank you!

*Is the new Outlook going to use Electron?*

No. The new Outlook is a native app, built and designed specifically for the Mac. As demoed during the presentation, we are bringing some web-powered experiences to certain features, like Room Finder and Rules, where we can bring a consistent experience for features that require connectivity.

*What is the relationship between the Mac and iOS Outlook?*

The apps are separate codebases, although we're looking into ways to share code and align on designs and feature sets. Also, we're very interested in introducing functionality that helps users switch between devices, such as Handoff.

*Do Users that have On My Computer email will have problems on the new outlook?*

Yes. The new Outlook currently doesn't support On My Computer folders, whether you use them for local storage, POP account, and/or imported PST files. We're actively looking at options to support On My Computer folders in the new Outlook, but work has not started yet.

*We have many users that have archives or moved mail messages to the on my computer folder.*

Yes, this is common feedback for On My Computer folder users. We're first providing the ability to move and copy messages between supported accounts in the new Outlook, and then we'll look at options for move/copy as we evaluate what to do about local storage all-up.

*Any ETA on when sound for notifications will be working?*

We consider this a bug fix, and we're aiming to have a fix shipped to Insiders soon

*what import and export options are available? are there any cross-platform formats for contacts (.vcf, .csv, .pst, tab-delimited, etc.), groups and emails (.eml)*

In the current production version of Outlook, you can import from 2011, PST, or OLM archive file, and you can export to OLM file. These options include support for contacts but need to be in the specific Outlook format. For new Outlook, we are planning to support some form of import and export for contacts, including at least .vcf support, but have not finalized the plan. Would be great to hear more about your import and export requirements.

*Any ETA on sending polls via e-mail?*

Polls can be sent and replied to using Microsoft Forms via Add-ins and Actionable Messages feature: <https://support.microsoft.com/en-us/office/create-a-poll-in-outlook-46893563-ab12-4bd0-aff7-26f5a488fea0#ID0EAAEAAA=Outlook for Mac>

*Any chance we'll ever see Mac Outlook able to open .msg files?*

Yes. This is not an active area of development, but we continue to receive feedback about supporting this format (we only support .eml files). Thus, no timeline to share.

*Will secure group members displayed in GAL in new outlook?*

The new Outlook supports performing directory searches in the People view (there is no separate Address Book search window like in the current Production version of Outlook). There are plans to support searching Groups and distribution lists, but not security groups.

*Another question is the number of retries set in Outlook client or depending on your Exchange environment?*

This is determined by Outlook; I am following up with our authentication feature team on more details as it relates to Exchange on-prem vs. Exchange Online.

*Another question can you restrict usage of the online search feature? How? Some environments might require not using online search*

No, we don't offer this currently. Since we do support Core Spotlight when offline (although only for the items in the sync window) this could be an alternative. Will track this request for areas we may introduce management capabilities for the new Outlook.