

# Deep Dive for Parallels Mac Management v7 for Microsoft SCCM

Extend Microsoft SCCM to control and manage Mac computers the same as Windows PCs.

August 15th 2018 - University of Utah, MacAdmins Meeting

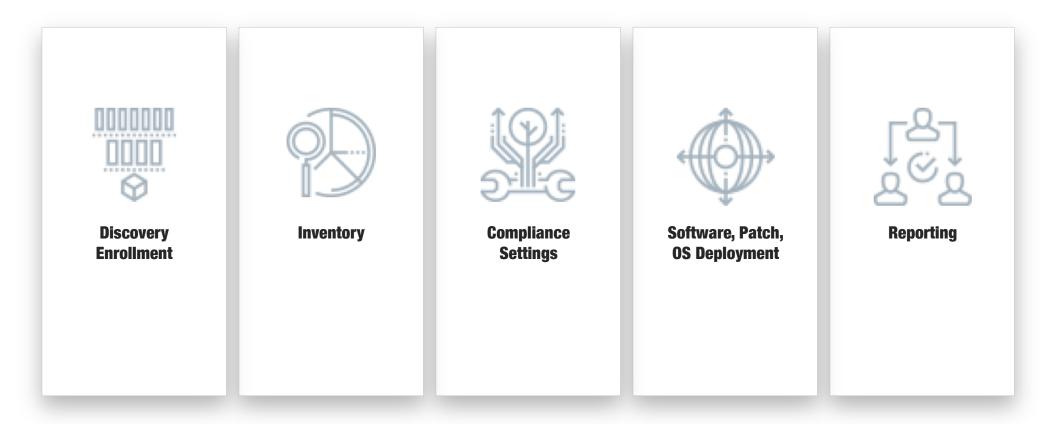
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### MacAdmin's toolbox

| Addigy       | AirWatch   | ATERA       | AUTOTASK   |
|--------------|------------|-------------|------------|
| Avanti       | AVG        | Centrify    | Comodo     |
| Dell Kace    | Fleetsmith | IBM BigFix  | Intune-MDM |
| Jamf         | JumpCloud  | KASEYA      | Meraki     |
| SCCM         | MobileIron | RobotCloud  | SimpleMDM  |
| Puppet       | Solarwinds | Thursby     | Chef       |
| Apple Server | ARD        | Munki       | Reposado   |
| Google Santa | Zentral    | The Luggage | Parallels  |

### Core Management Features



### **Components Overview**

#### **Parallels Proxy**

Enables communication of Mac with SCCM

#### **Parallels Mac Client**

Performs management operations on Mac

#### **Admin Console Extensions**

Adds UI to enable Mac management

#### **NetBoot Server (optional)**

Enables macOS image deployment

#### macOS Software Update Point Role (optional)

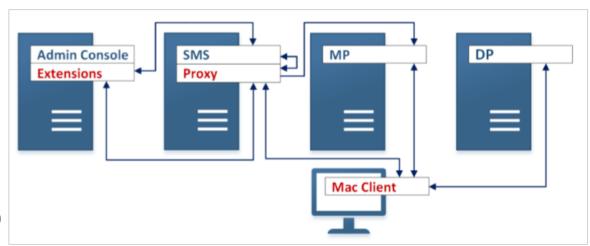
Enables macOS patching through WSUS

### Parallels MDM Server (optional)

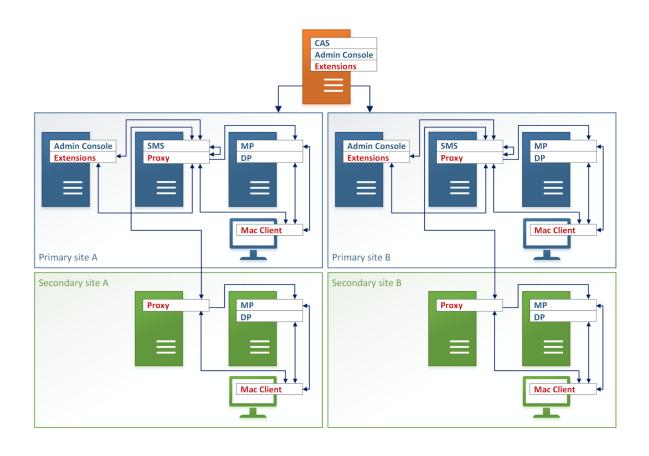
Deploys and enrolls Mac using Apple DEP program, Wipe and Lock

#### **Parallels IBCM Proxy (optional)**

Enables internet communication of Mac with SCCM



### We Scale



### Why Native Microsoft® SCCM Is Not Enough

Parallels Mac Management plugin adds easy-to-use Mac management features to SCCM

| Mac Management Features                      | Parallels Mac<br>Management | SCCM |
|--|-----------------------------|------|
| Basic Features                               |                             |      |
| Manual enrollment                            | •                           | •    |
| Hardware and software inventory              | •                           | •    |
| SCCM application deployment model            | •                           | •    |
| Push scripts as SCCM configuration items     | •                           | •    |
| Support for multi-site hierarchy             | •                           | •    |
| Internet-based client management for Mac     | •                           | -    |
| Discovery and Enrollment                     |                             |      |
| AD system and network discovery              | •                           | -    |
| Automatic client installation and enrollment | •                           | -    |
| Manual enrollment                            | •                           | -    |
| Apple® DEP integration                       | •                           | -    |
| Inventory                                    |                             |      |
| Software metering                            | •                           | -    |
| User login tracking                          | •                           | -    |

| Mac Management Features                        | Parallels<br>Mac<br>Management | SCCM |
|--|--------------------------------|------|
| Compliance                                     |                                |      |
| Remote wipe and lock                           | •                              | -    |
| Deploy macOS® configuration profiles           | •                              | -    |
| Easy-to-use macOS configuration profile editor | •                              | -    |
| Enable FileVault® 2 encryption                 | •                              | -    |
| Software and Patch Deployment                  |                                |      |
| Support for SCCM package deployment model      | •                              | -    |
| Self-service application portal for Mac        | •                              | -    |
| macOS patch management                         | •                              | -    |
| macOS Image Deployment                         |                                |      |
| Deploy macOS images via SCCM                   | •                              | -    |
| Support for SCCM task sequence steps           | •                              | -    |
| Remote Assistance                              |                                |      |
| Remote assistance via VNC and SSH              | •                              | -    |
| Configuration                                  |                                |      |
| Works without PKI infrastructure               | •                              | -    |

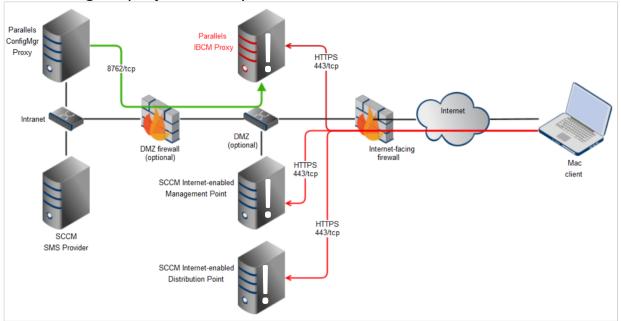
Details about Parallels Mac Management for SCCM are available at parallels.com/mac-management

Parallels Mac Management v7

### Internet-Based Client Management

Parallels Mac Management v7 introduces support for Internet-based client management, allowing administrators to manage Mac devices even when they are remotely connected to the Internet.

Allows compliance enforcement of on-premise Mac computers, as well as those not on the corporate network, such as a traveling employee's computer.



### New V7 Features

### Non-OSD task sequence support

- · Create task sequences without the "Deploy macOS" step.
- Deploy multiple software packages or perform configuration of Mac computers via the SCCM task sequence mechanism.
  - Apply this common Windows PC technique to Mac.

#### Initiate macOS imaging from any external USB drive

- Simplifies macOS imaging, even with a complicated network configuration
- No need to configure IP helpers
- No need for have PXE and NetBoot servers

#### Send hardware inventory on request

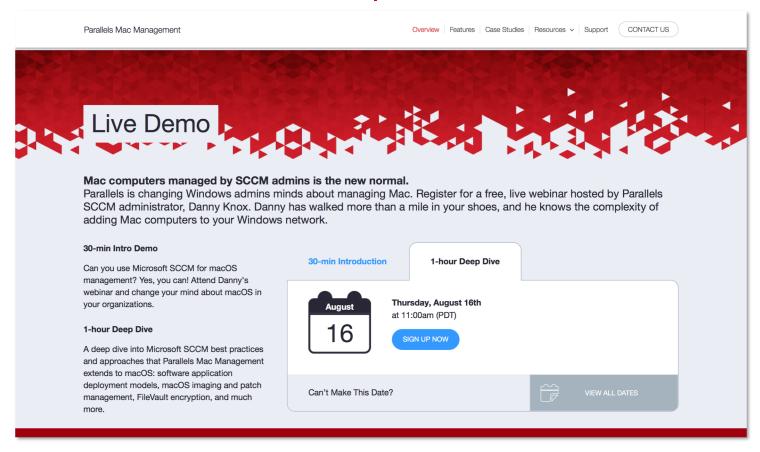
Initiate collection of Mac hardware inventory from the SCCM Console.

#### Plus...

- Improved Installer upgrade not rip and replace
- Manual Mac client authentication initiation

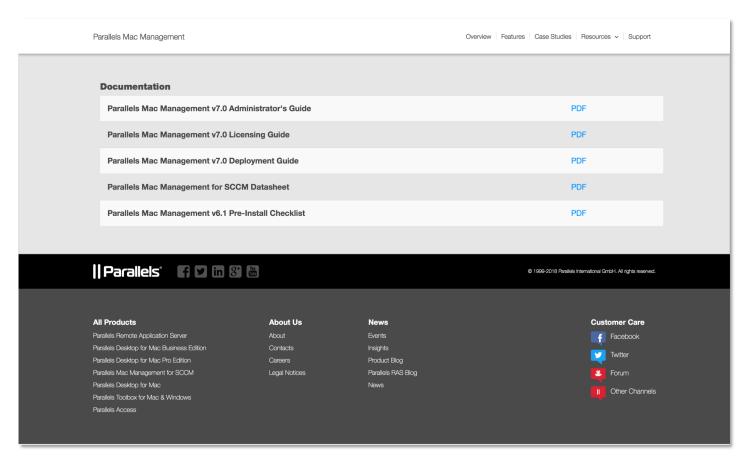
## Demo

### Intro and Deep Dive Demos



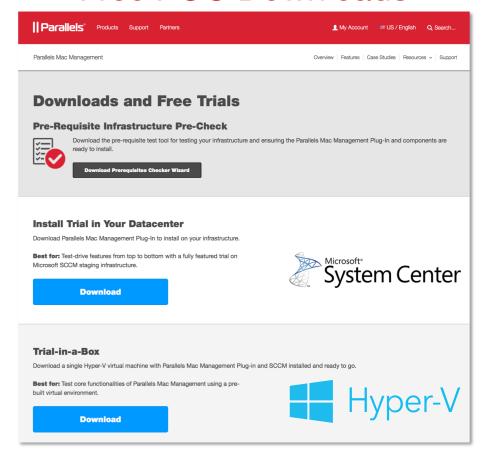
https://www.parallels.com/products/mac-management/

### **Documentation and Resources**

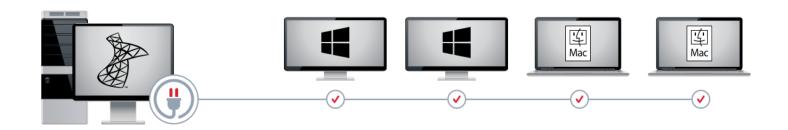


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### Free POC Downloads



https://www.parallels.com/products/mac-management/



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