The Evolution of Directory Services

From on-premise roots to an all-cloud future

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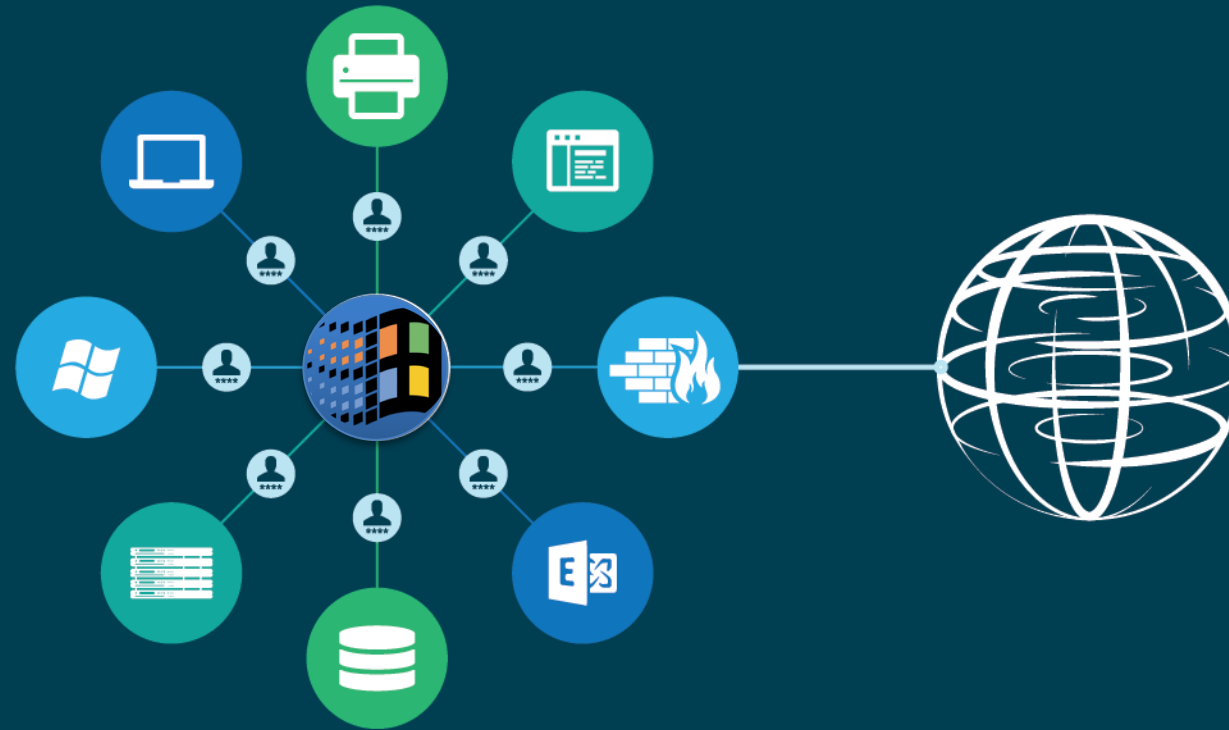
THE UNIVERSITY OF UTAH

First, some (recent) history.

Microsoft® Windows® 2000

17 years ago...

things were simple

Over the last decade

Challenges to traditional directory services

Current approach

Microsoft®
Active Directory

Challenges

| cloud | multiple devices | remote workers | security | money |

Directory services = core infrastructure for every company

Environmental challenges
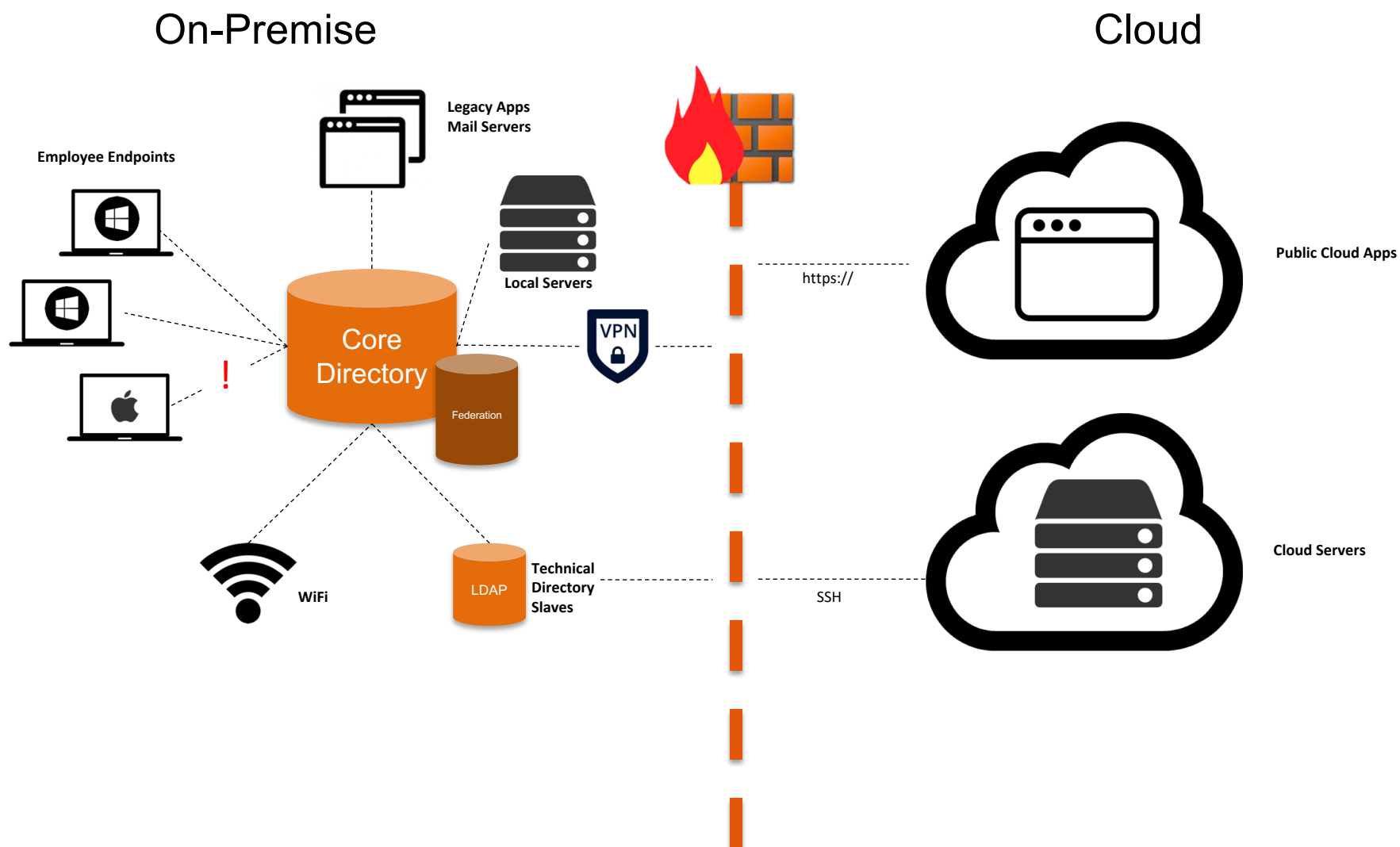
Environmental goals

Cloud-forward Environment

On-Premise

Cloud

Employee Endpoints

Public Cloud Apps

Collaboration/HCM

SAML

API/OAuth

RADIUS/LDAP/Agent

Core Directory
(Authentication/Authorization)

SSH/Agents

Cloud Servers
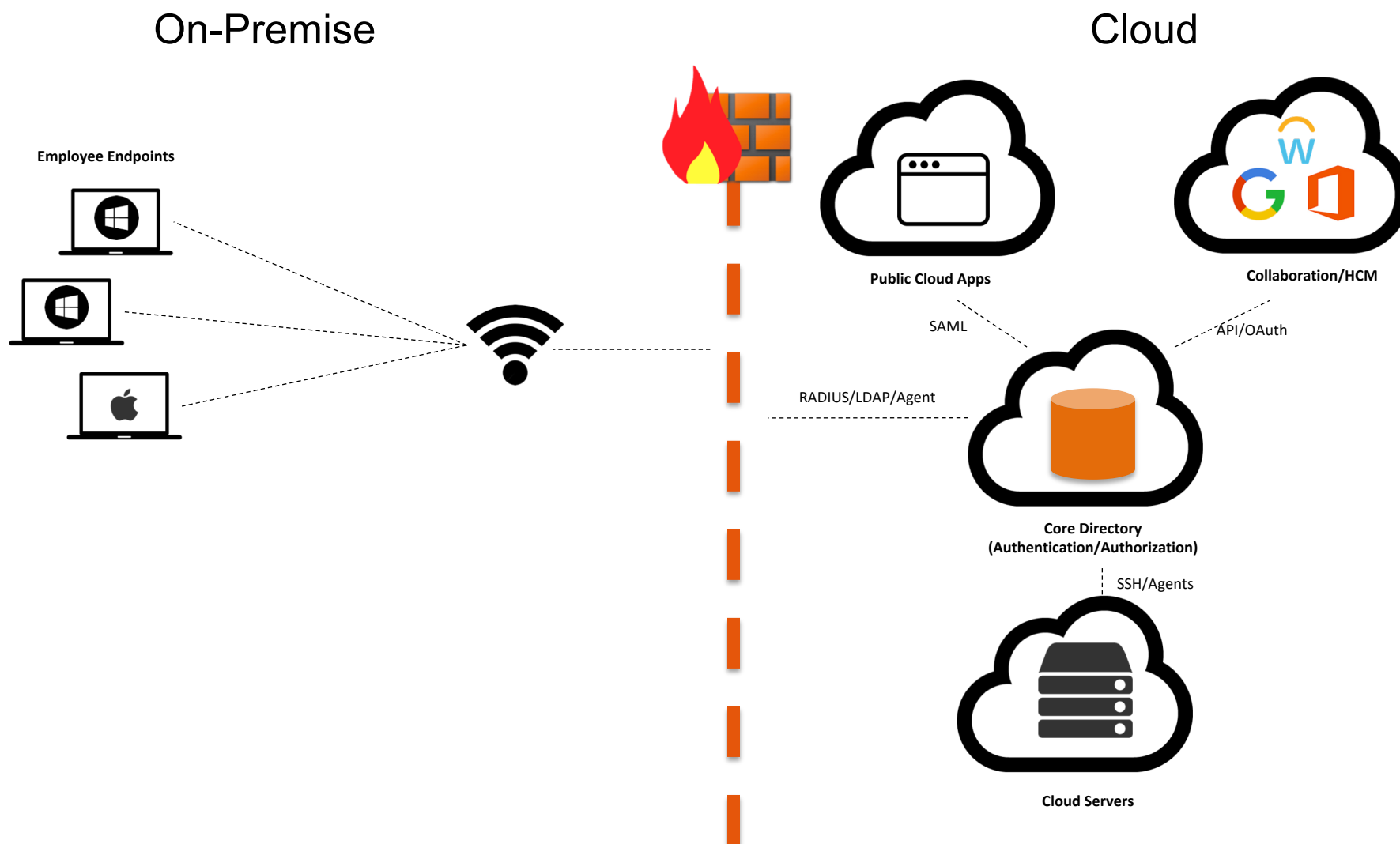
Manual user management is risky

Process x 1000s of times

password reset

create/terminate

SSH keys

send password
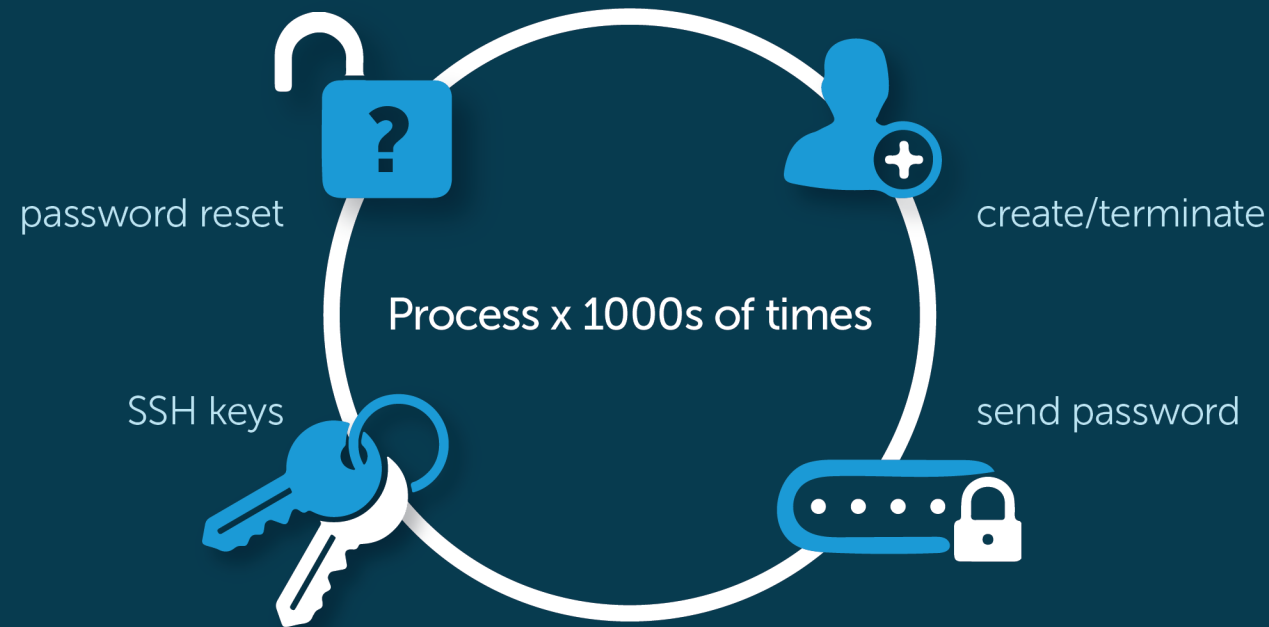
Key takeaways

- Time consuming provisioning / de-provisioning
- Shared Accounts
- Insecure - password, key sharing, dormant accounts
- Third party access is problematic (e.g. Target breach)
- High risk - people-based vs. system

"Currently I have no AD infrastructure and I have no plan to roll out Microsoft AD! However, I do miss some of the benefits of central AD solution and I happen to come across your offering"

Neal Bresler - EduExcellence PRS
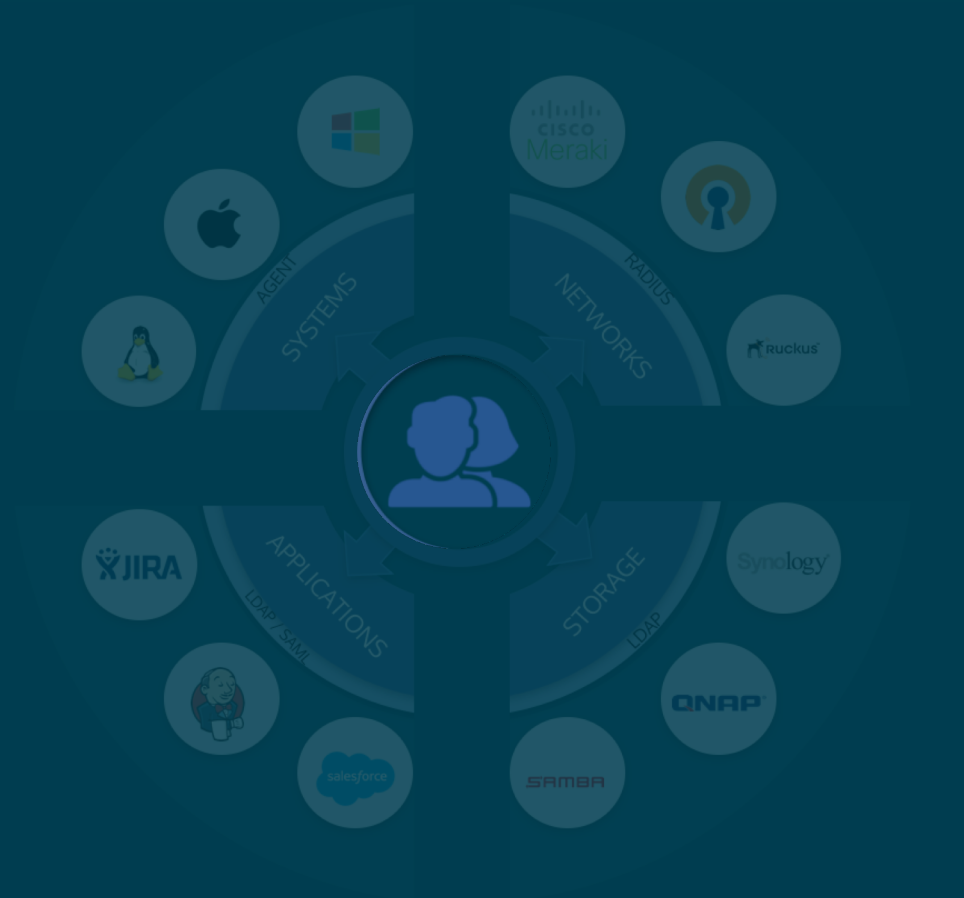Inbound Lead

A platform overview

JumpCloud – The first cloud directory service.

JumpCloud connects employee identities to their system, apps, and networks.

- Centralized identity management
- Vendor neutral
- Cloud-based delivery
- Protocol driven
- Hyper secure

Centralized User Identity Management

Your users and their access to resources lies at the center of JumpCloud DaaS™

- Your identity 'source of truth'
- G Suite and Office 365 integration
- Automated import and export
- Simplified on-board/off-board
- Multi-factor protected
- End-user self service
- SSH key management

Cross-platform System Management

Let your employees choose the OS best for them. Don't let your directory dictate that choice.

- Linux, Mac and Windows compliant
- Native user account management
- Multi-factor Authentication support
- Remote management without VPN
- User access event logging
- Command/script execution
- API-enabled system management (auto-scaling)

Secure, User-Specific, Network Access

Stop sharing network SSIDs and passwords. Authenticate users uniquely with JumpCloud's network protocol support.

- **Cloud-based RADIUS-as-a-Service**
- **WiFi and VPN device authentication**
- **Zero on premise servers**
- **Increase security via unique employee credential authentication**
- **Multiple device support: Windows, Mac, Linux and Mobile**
- **Group-based network access**
- **Highly secure - TLS encryption via EAP TTLSPAP/PEAP and PAP**

Secure Access Control to Storage

Securely control access to user's digital assets on common on premise storage servers such as Linux/Samba and NAS appliances.

- Support for Linux Samba enabled file servers or commercial NAS appliances.
- TLS/SSL LDAP authentication security enforcement.
- Workgroup and SID configuration support.
- Secure Samba Service LDAP binding accounts.
- Group-based authorization to Samba file servers.

Protocol-driven Application Support

From the latest SaaS services to legacy on-premise applications, JumpCloud's protocol-driven integration to your apps will ensure employee access every time.

- Single sign-on (SSO) via SAML 2.0
- Secure, group-based access
- 140+ application connectors
- Generic SAML 2.0 connector for custom apps
- Deep integration with Office 365 and G Suite (Google Apps)

A company overview

Why **Jump**Cloud?

Connects users to broadest array of IT resources

- Choose what IT resources and OS's are best for your organization
- Reduce costs, time and increase IT efficiency
- Reduce employee friction

How JumpCloud delivers on the promise to centralize user access

- Multi-protocol support – different IT resources talk different protocols – JumpCloud speaks their language
- Multi-platform support – Mac, Linux, Windows, O365, GApps, AWS – choose whatever platforms are right for you

Cloud-delivery, high security, SaaS-based

- Zero servers. Zero management.
- Location agnostic – centrally control and manage users or IT resources regardless of location (cloud, on-premise or remote)

Who uses **Jump**Cloud?

JumpCloud is ideal for cloud-forward, modern IT organizations:

- Heterogeneous environment (Mac, Linux, Windows)
- Leveraging Google Apps or Microsoft Office 365
- Cloud infrastructure such as AWS
- May have multiple locations, geographically diverse employee base
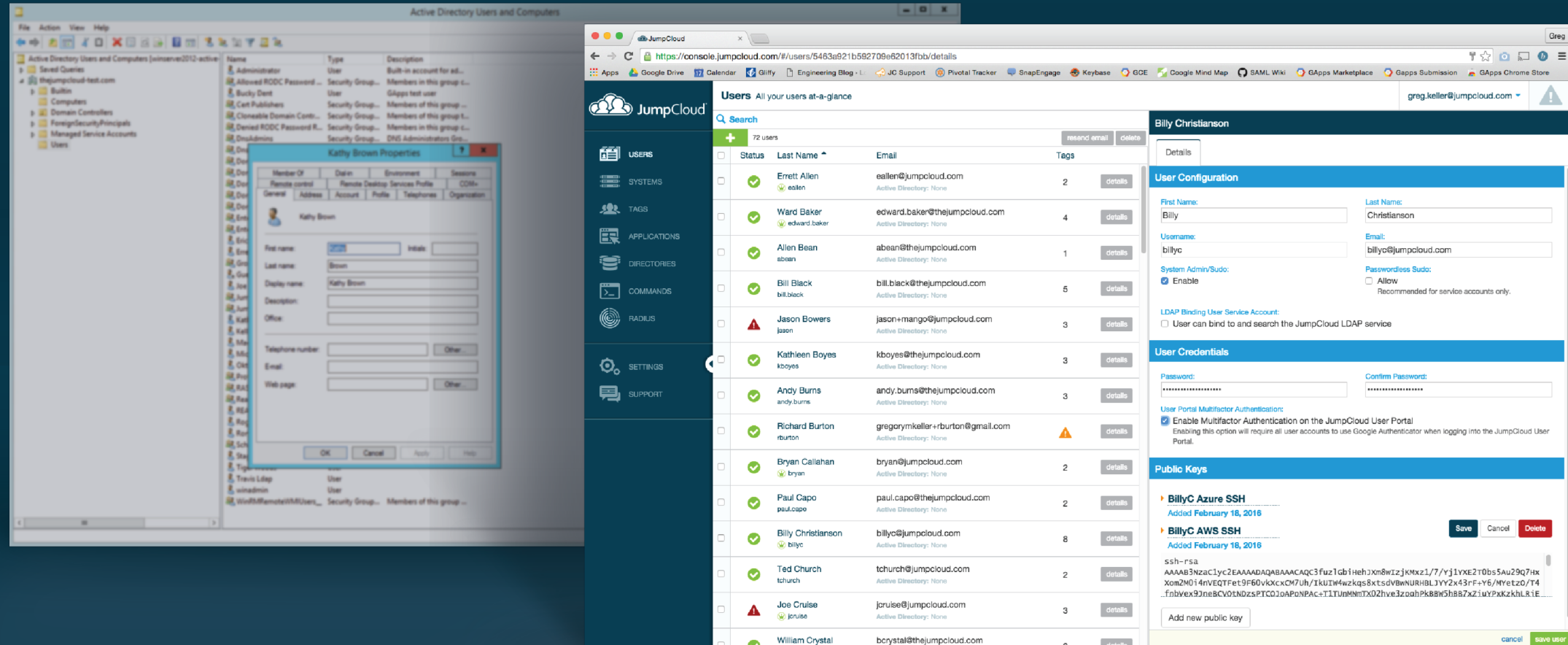- Security conscious

JumpCloud is not a fit for homogenous, Windows shops

- If you are 100% Microsoft Windows
- No intention of moving to the cloud
- Everything hosted behind the firewall, on-premises
- No remote workers/offices

Growing, global, customer base

SnapApp · Blue Apron · careerbuilder · DOLLARSHAVECLUB · plated · NOVA MEDICAL CENTERS

cloudera · CarRentals.com an Expedia, Inc. Company · BOSE Better sound through research · The Washington Post · distil networks · BUSINESS INSIDER

Clover · kapost · Grab · OLX, Inc. · honeygrow · foodjunky

tamr · NIANTIC · InsideView · mobiquity · VOX MEDIA · NBA

Yesware EMAIL FOR SALESPEOPLE · moovel · CrossFit · reading partners one tutor. one child. infinite possibilities. · Instacart · NMHM NORTHERN MICHIGAN HOSPITALITY MANAGEMENT

gofundme · SCALE Venture Partners · INVIQA · VictorOps · tokbox · LUTHER COLLEGE

One identity to rule them all®

> Looking for a single (or close as close to it as possible) solution for integrating mac laptops, Google Apps for Business, AWS, and wi-fi/radius security. Currently handling with a combination of manual and multiple products

Joe Colucciello - Quartet Health
Inbound Lead

Let's see it!

Thank you!

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