iTunes U Support

The Knowledge Commons and the Technology Assisted Curriculum Center (TACC) at the Marriott Library can assist faculty and staff with creating and/or uploading content and students with accessing class materials in iTunes U.

The iTunes U web site has several pages dealing with support for both users and content providers, including sections on hardware, software, tutorials, and FAQs.

There will be several classes taught by the Marriott Library Knowledge Commons staff and technical groups on using and developing content for iTunes U for students, staff, and faculty.

For More Information

For additional information regarding or accessing iTunes U please visit the iTunes U site at:

http://itunesu.utah.edu

Also, check out the Marriott Library’s Knowledge Commons Podccasting page at:

http://www.scl.utah.edu/newinfo/podcasting.html

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iTunes U is a free service from Apple that provides a means for managing, delivering, and accessing university-related content to all interested people. iTunes U will not only host course materials for campus classes, but it will also contain non-course content such as university news, lectures, training, presentations, and tours. Most of the materials will be available as audio or video podcasts, but there will be PDFs and enhanced podcasts available for use.

Many of the materials that are currently available in iTunes U are accessible to the general public, but there are materials that will be restricted to University students, faculty, staff, and affiliates such as enrolled courses. To see what is available, you can use your University Network ID (uNID) and password to log in. This will open up an iTunes screen that will show you all of the available materials.

Accessing Content

Once you are logged into iTunes U you will see the main page which will have sections for Featured podcasts, another section that contains podcasts from colleges, departments, and groups, plus courses available to all of campus. When you click on any of the icons it will open to a new screen dedicated to that subject or group. This is where each college, department or group will have its material listed along with the number of tracks (items such as PDF files, podcasts, etc...) that are available. Once you’ve selected the appropriate icon it will then open a new screen displaying the track information, an option to subscribe, or to just play the track.

Support Options

If students, staff, faculty, or other interested persons have any questions about accessing materials or using iTunes, visit the iTunes U FAQs or Tutorials. There is also an online form on the Support page that will assist University staff and faculty to obtain access to be able to upload content into iTunes U. You can also ask for assistance at the Marriott Library Knowledge Commons.